

ASHG 2024 FAQs

Unless otherwise specified, all locations are located:

Colorado Convention Center
700 14th St, Denver, CO 80202

Complimentary Wi-Fi SSID: ASHG 2024 Password: ASHG2024	First Aid / Emergencies 303-228-8030
---	--

Accessibility Accommodations

Accessible Seating	Available at the front of each scientific session room.
Captions:	Provided at bottom of screen in scientific session rooms only; see Mobile App for link to stream captions on personal device.
Childcare:	Room 612 by KiddieCorp; prior registration required.
Gender Neutral Restrooms:	Near E Lobby and Bluebird Ballroom
Lactation Room:	Room 610
Family Room:	Room 610
First Aid:	Across from room 507
Quiet/Sensory Room:	Near room 102
Prayer/Meditation Room:	101 – prayer mats available

Registration

- Attendee and Exhibitor Registration location: Lobby A

Attendee Registration Hours		Exhibitor Registration Hours	
Monday	N/A	Monday	2:00 PM - 5:00 PM
Tuesday	8:30 AM - 6:00 PM	Tuesday	8:30 AM - 6:00 PM
Wednesday	7:00 AM - 4:00 PM	Wednesday	7:00 AM - 4:00 PM
Thursday	7:00 AM - 4:00 PM	Thursday	7:00 AM - 4:00 PM
Friday	7:00 AM - 4:00 PM	Friday	7:00 AM - 4:00 PM

Badges/Programs/Bags

- Lost badges** may be replaced for a \$50 fee.
- Meeting programs and bags** are first come first served. One program each, please.

- Guest Badges**

A guest is a non-scientist family member (over 18) or guest of a scientist who wishes to attend the exhibit hall only. The guest registration fee includes a badge and access to ASHG 2024 for the sole purpose of observing only the registered scientist's presentation or touring the exhibit hall. **Guest registration is for one day only.**

Guest registration is available for **\$55 onsite with the presence of a fully registered attendee.** To register, please go to the Solutions Center in registration/Lobby A of the Colorado Convention Center and provide the guest's name and contact info and the selected date the badge will be used.

Please note the following restrictions:

- A guest is only allowed to register once during the annual meeting.
- A maximum of two guests per registrant are allowed.

Hours:

Tuesday: 2:00 PM-6:00 PM
 Wednesday: 7:30 AM-3:30 PM
 Thursday: 7:30 AM-3:30 PM
 Friday: 7:30 AM-3:30 PM
 Saturday: N/A

Mile High Market in F Concourse

Sandwiches, salads, beverages, grab and go items

Hours:

Tuesday: N/A
 Wednesday: 7:30 AM-3:30 PM
 Thursday: 7:30 AM-3:30 PM
 Friday: 7:30 AM-3:30 PM
 Saturday: 7:30 AM-11:30 AM

Baroness Portable – various locations

Coffee

Hours:

Tuesday: N/A
 Wednesday: 7:00 AM-3:00 PM
 Thursday: 7:00 AM-3:00 PM
 Friday: 7:00 AM-3:00 PM
 Saturday: N/A

Food Stands in Exhibit/Poster Hall

Stand 2 - Coffee, drinks, sandwiches, salads, burgers, chicken tenders, hot dogs, fries, snacks

Stand 9 - Coffee, drinks, pizza, sandwiches, salads, snacks

Tuesday: N/A
 Wednesday: 11:00 AM-3:00 PM
 Thursday: 11:00 AM-3:00 PM
 Friday: 11:00 AM-3:00 PM
 Saturday: N/A

Housing Assistance

Brenda Kinney of Maritz Housing is available for hotel assistance with existing reservations when registration is open, Wednesday-Saturday. The desk is located at the Solutions Center in Registration/Lobby A.

Information Desk Locations

- **Denver specific questions:** Main lobby of convention center/Visit Denver.
- **ASHG specific questions:** Solutions Center, Lobby A.

Locations at a Glance

- **ASHG Central/Membership/Careers:** Exhibit & Poster Hall, Booth 735
Wed-Fri, 9:30 AM-4:30 PM
- **Career Hub:** Behind ASHG Central, Hall AB, Booth 321
- **Exhibits Management:** Show Office A
- **Lost & Found:** Solutions Center
- **Press Office/Registration:** Room 207

- **Speaker Presentation Upload Room:** Room 203
- **Childcare:** Room 612 by KiddieCorp; **prior registration required.**
- **Gender Neutral Restrooms:** Near E Lobby and Bluebird Ballroom
- **Lactation Room:** Room near 101, 610
- **Family Room:** Room 610
- **First Aid:** Near room 507
- **Quiet/Prayer/Meditation Room:** Room 101

Lost & Found

Go to the Solutions Center in Lobby A. Found items can be turned in at the Solutions Center in Lobby A. Staff will turn over items to overnight security at the end of each day. Staff will contact the convention center and deliver any found items to attendees.

Posters

When can I hang my poster? Exhibit & Poster Hall opens at 9:30 AM. Posters cannot be placed until the assigned presentation day.

When do I need to take down my poster? At the end of each day at 4:30 PM. Posters not removed by 5:00 PM and will be discarded.

Certificate of Attendance/Participation

Can be picked up:

- Outside of ASHG Staff Office, Room 301
- ASHG Central, Booth 735 in Exhibit & Poster Hall
- Solutions Center at Registration, Lobby A

Speaker Presentation Upload

Room 203

Hours of Operation

Tuesday: 11:00 AM-5:30 PM
 Wednesday: 7:00 AM-5:30 PM
 Thursday: 7:00 AM-5:30 PM
 Friday: 7:00 AM-5:30 PM
 Saturday: 7:00 AM-11:30 AM

Tickets

Can I purchase tickets for a reception, luncheon, or workshop?

- Only tickets for **non-sold-out workshops** are available for purchase.
 - To purchase tickets, go to the online [registration resource center](#)
 - Recordings will be available for purchase after the 2024 Annual Meeting
- Tickets **cannot** be purchased for **receptions or luncheons.**

Exhibit & Poster Hall

Upper Level, Halls ABEF

Hours of Operation

Wednesday: 9:30 AM-4:30 PM
 Thursday: 9:30 AM-4:30 PM
 Friday: 9:30 AM-4:30 PM

Are ancillary events open to everyone?

Yes, unless otherwise stated in the Mobile App/Online Planner.